



FREQUENTLY ASKED QUESTIONS

✧ **Is the water safe to drink?**

Yes! Tap water at Sunbeam Bungalows comes from the main Callander Drinking Water System, and meets the standards of the Safe Drinking Water Act, 2002.

✧ **Is there somewhere I can get ice?**

We have bagged ice for sale at the office.

✧ **Where can I get a fishing licence?**

Fishing licences are available from us– just ask at the office. We also have live bait available for sale.

✧ **Where can I shop for groceries?**

Foodland, right here in Callander, is a your closest food store. Approximately 15 minutes down the road in North Bay (Lakeshore Drive) you'll find a Metro and a No Frills store. Please see the “local businesses and services” list in this package for more information on local businesses (e.g. restaurants).

✧ **Do I need a permit for a campfire in the fire bowl at my cottage?**

No, there is no need for an individual permit. Please follow normal fire safety guidelines. If an official fire ban is issued (because of very dry conditions), we will let you know.

✧ **Where can I get firewood?**

For your convenience, we have bagged firewood for camp fires for sale at the office.

✧ **Do I need a boating licence for the rental boats?**

No, you will require what's called a “boater's safety checklist” which is provided at no charge to you at our front office. It takes approximately 10-15 minutes to issue.

✧ **Do I need a boating licence for my own boat?**

Yes. If you are a Canadian guest you must have a valid boating licence. If you are an American guest, and own your own boat, you are legally allowed in Canadian waters for no more than consecutive 45 days without having to obtain the licence.

✧ **How do I access your Internet Wi-Fi?**

First, log in to your computer or mobile device. Then select your settings option and choose a network: you will be given a choice of SUNBEAM or SUNBEAM5. Both of these are our networks, so select whichever gives you better signal strength. (Password available upon arrival.)

✧ **What equipment is available at the waterfront?**

The kayak, canoes, pedal boat and all other beach items are available on a first come, first served basis. Please help yourself and don't forget to pick up a life jacket from inside our boat house. There are also kids' beach toys and flotation toys available in the boat house– please help yourself. Pumps provided if necessary.



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✳ **What recreational equipment is available on the property?**

On the games deck you will find a bin of basketballs; there is a small bin of toys at our play park area– please help yourself. The ping pong racquets and balls, as well as badminton racquets can be found in a bin under the ping pong table.

✳ **Are alcoholic beverages permitted on the beach and deck?**

You are permitted to have alcoholic beverages on the beach and deck, however NO open alcohol when crossing the road. Please consume responsibly, use receptacles for recycling (or collect up empty containers before leaving), and use non-breakable containers when possible, for safety reasons.

✳ **What is your policy on smoking in the accommodations?**

Accommodations are designated **NON SMOKING** for the safety and comfort of our guests.

✳ **What are your policies/rules concerning dogs?**

When outdoors, dogs are required to be leashed and picked up after at all times (Municipal By-Law 94-569). Dogs are NOT permitted on the beach or marina deck. If dogs are going with you on your boat, they may be taken directly to and from the boat, as long as they are on a leash. When indoors, please, no pets on the furniture; if this is unavoidable at certain times, furniture must be covered with a sheet or blanket.

✳ **Is there a phone somewhere that I can use?**

There's a pay phone beside the office (basketball net side).

✳ **Are there any interesting facts you can tell me about the lake and its environs?**

Glad you asked! Here are a few “nuggets” of information:

- ◆ Lake Nipissing is the 4th largest lake in Ontario, excluding the Great Lakes. It is about 65 km (40 miles) long and approximately 25 km (15.5 miles) wide. (source: <http://www.nipissing.net/>)
- ◆ Callander Bay was a major logging waterway in the 1930's.
- ◆ Sunbeam Bungalows opened in the 1930's.
- ◆ The township of Callander originated in 1881, however the location was discovered and occupied many years earlier.
- ◆ Lake Nipissing has a surface area of 873.3 square kilometres (337.2 sq mi), and has an average depth of 4.5 metres (15 feet), with its deepest known point being 52 metres (171 ft).
- ◆ There are over 40 species of fish in Lake Nipissing.
- ◆ During the boating season, the water level in Lake Nipissing may fluctuate up to half a metre (approximately 19 inches).
- ◆ When Lake Nipissing's water is lowered by 1 centimetre (a little less than 1/2 inch) in a day, the French River may rise as much as 48 centimetres (approximately 19 inches)!

Please let us know if you have questions that you would like to see added - we'll update the list !